

Dear colleagues, Dear pensioners,

I would like to inform you that due to the Corona pandemic situation, the shipment of the pension slips by postal mail is currently suspended.

Indeed the colleagues who usually print and send those documents are not in a position to do so because of the current containment situation. Moreover the postal services do not guarantee the shipments anymore.

As soon as this containment period is over and the « normal » working conditions are restored, the pensions slips in paper version will be sent to you again by postal mail.

Allow me in this context to insist to create your EU Login in order to have also access to your pension slips via Sysper Pensions as well as to all its other functionalities.

Please do not hesitate to contact PMO EU LOGIN : Brussels and Luxembourg via the functional mailbox : PMO-EU-LOGIN@ec.europa.eu or by telephone at +32 (0) 2 29 76 888 from 9:30 till 12:30; Ispra by telephone at +39 0332 78 30 30 from 9:30 till 12:30.

If needed, please find attached the instructions on how to access Sysper Pensions.

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